## CUSTOMER REQUEST FORM

# IndusInd Bank

For Branch Use Only (Encircle count of Service Request)       1       2       3       4       5       6       7       8       9						
A/C No.:         D         M         Y         Y         Y						
Name:						
Updation will be done for all accounts linked to Customer ID (wherever applicable)						
DELIVERABLES RELATED						
Debit Card: Card No.						
PIN Issuance   Card Hotlisting   New Card Issuance   Card Type   Card Upgrade   Card Type						
Choose Services*: (* Mandatory for all New Card Issuance and Card Upgrade requests) Go Onternational (Card access enabled for all ATM, POS, Tap & Pay terminals, wallets, standing instructions & online establishments outside India) All of the above						
Cheque Book:       Cheque Book Qty.       (Each Cheque Book has 25 leaves)         Internet Banking:       Registration       Reset Login Password       Activate/ Unlock User ID						
STATEMENT / PASSBOOK RELATED						
Statement for the period DDMMYYYY to DDMMYYYY Physical statement E-mail statement						
Register & issue Passbook Duplicate Passbook Issuance Cancel the Passbook Issuance De-Register Physical Statement						
(Charges applicable)						
BANKER'S VERIFICATION RELATED						
Signature     Photo     Address     Purpose:						
ALERT RELATED						
Account Balance Alerts: Weekly						
Transaction Alerts:						
Debit Transaction Threshold Value:         > 0         > 500         > 1000         > 10000         > 20000         > 50000						
Credit Transaction Threshold Value:         > 0         > 500         > 1000         > 10000         > 20000         > 50000						
De-register for Account Balance Alerts:						
STOP PAYMENT RELATED						
Stop Payment Stop Payment for Cheque No. from to						
Value of Cheque         Date of Cheque         Payee Name						
Reason for Stop Payment:						

Duplicate Term Advi					
Please link my/our Term Deposit Account No				to my/our CASA Account No.	
Please delink my/our Term Deposit Account No		to my/our CASA Account No.			
CERTIFICATE RE	ELATED				
Interest Certificate	TD	CASA	Both	For the period $\square \square M M Y Y Y Y$ to $\square \square M M Y$	Y Y Y
Balance Certificate	TD	CASA	Both	as on D D M M Y Y Y Y	
TDS Certificate				For the period $\Box$ $\Box$ $M$ $M$ $Y$ $Y$ $Y$ $Y$ to $\Box$ $D$ $M$ $M$ $Y$	YYY
DECLARATION					

I have read all Terms and Conditions applicable and understood the Scheduled of Changes (SOC) at www.indusind.com

(in case of	(In case of	(in case of	(In case of
Current Account,	Current Account,	Current Account,	Current Account,
rubber stamp	rubber stamp	rubber stamp	rubber stamp
required)	required)	required)	required)
Customer Signature /	Customer Signature /	Customer Signature /	Customer Signature /
Authorised Signatory	Authorised Signatory	Authorised Signatory	Authorised Signatory

#### Consent to Use, Share and Disclose Registered Communication Contact Details

I/We hereby ACCEPT, AUTHORISE, CONFIRM AND PERMIT IndusInd Bank Limited ("Bank") to USE, SHARE AND DISCLOSE any/all of my/our registered communication contact addresses/details (postal, e-mail, mobile number, social media platforms/channels etc.), that I/we have willingly registered/shared with the Bank for the purpose of (A) receiving information, either from the Bank, Central KYC Registry and/or through any of the Bank's authorised Service Providers/ Agency(ies)/Professional Advisors related to the operations of my/our account(s)/services availed by me /us from the Bank; and/or (B) API based authentication where my/our details are being auto fetched/populated to process my banking requests/applications on/through the Bank's Web Applications/Systems; and/or (C) any kind of promotional/research/feedback based exercise about the Bank's products/services that I/we must/may be made aware for general consumption or to provide feedback as an existing customer of the Bank; until such time I request/notify the Bank to stop sending communication to any/all of my/our registered communication addresses/details as per the Bank's defined process and knowing that the Bank will ensure security and confidentiality to all my communication contact details provided by me/us. If I am /we are or become a Non Resident Indian (NRI) / foreign national, I confirm that the following consent is well within my capacity as a Non-Resident Indian and by doing sol do not violate or breach in any manner the regulations or statutes of the country of my residence as are applicable to me.

Notwithstanding anything contained herein above, in case I/we opt out from the above and tick 'NO' below, the Bank shall be entitled to use/share/disclose my communication contact addresses/details to send me/us all communication either through select/mandated communication channels, those that are deemed necessary for the (A) smooth processing of my/our account operations/service request(s) (B) for general awareness and/or (C) any statutory action required to be undertaken by me/us as per the applicable laws and guidelines/regulations/directions/notifications prescribed by the Reserve Bank of India, Ministry of Finance India, government/quasigovernment authorities and any other authorities governing the financial and banking operations whether in India or outside India.

#### V Yes No

DISCLAIMER: This material is for general informational purposes only and is not investment advice nor does it constitute an offer, recommendation or solicitation to buy or sell a particular financial instrument. It does not have regard to the specific investment objectives, financial situation, risk profile or the particular needs of any specific person who may receive this material. No representation is made that the information contained herein is accurate in all material respects, complete or up to date. Recipients of this document are to contact the representative in their local jurisdiction or contact details given in this document with regard to any matters or questions arising from, or in connection with, the document. The information contained herein is not intended for distribution to, or use by, any person in any jurisdiction where such distribution or use would be contrary to applicable law or regulation or which would subject IndusInd Bank to additional licensing or registration requirements. It may not be copied, reproduced, posted, transmitted or redistributed in any form without the prior written consent of the Bank. This publication is for general information only, without addressing any particular needs of any individual or entity, and should not be relied upon without obtaining specific advice in the context of specific circumstances.

### FOR BANK USE ONLY

Employee Name:		
Request No.		2
	ECN Stamp & Signature Branch Seal	VER01/CRF/07-2021
		×
Employee Name Request No.		ECN Stamp & Signature
		Branch Seal